

JULY 13, 2014

Mike,

Words cannot express the appreciation and gratitude that our family has for your entire staff. They were like family to my dad and all of us over the past 11 months.

The care our father received by the entire "Highland family" was exceptional. From the first day we arrived right up to the last call Emily made to us at 4:00 A.M. EDT, June 30th we were kept up-to-date on every aspect of dad's life. He was always clean, well dressed and with a smile on his face.

The show of support and love by the girls at dad's funeral will never be forgotten.

We apologize for not addressing each individual care giver for their attention and love that dad was shown, but be assured that he as well as all of us appreciated each and every one of them. And Mike, pass along a special thanks to Paris for always being so pleasant with our calls and questions as to dad's daily routine.

Please accept the enclosed gift to be used at your discretion to acknowledge the fine care that dad received by your entire team. We will miss all of you.

With Love & Prayers
The John Dunning Family